

Outpatient Care Coordination Solution

FDP Product Privacy Notice

Name of Product	Outpatient Care Coordination Solution (CCS)
Broad Description of Product	<p>NHS Trusts use the information to improve their wait-list times and provide you with the best care within the most appropriate timeframe in relation to the outpatient care you are being provided by the hospital.</p> <p>The relevant healthcare information used in this system is collected within the trusts and utilised to identify the actions that the Trust can take to accelerate your care pathway. Only healthcare professionals and appropriate support staff will have access to your information to provide you with care.</p>
Use Case	Elective Care
Controllers who use this Product	Great Western Hospitals NHS Foundation Trust
The purpose for processing your personal data	<p>The Outpatient Care Coordination Solution processes personal data including health data to support the better coordination of planned treatment, which we call elective care.</p> <p>The aim is to improve the delivery of planned treatment through better use of the information that the NHS Trust (“Trust”) holds, making sure the data is valid and accurate, and that the Trust can use the information to improve on the waiting times for elective care in the wake of the COVID-19 pandemic.</p> <p>The outpatient function allows healthcare professionals and appropriate support staff to view your health data in relation to your planned outpatient care in one location and in near to real-time, with all required information to support your inpatient care and in turn aids theatre usage. This means that your planned outpatient care happens in a timely manner.</p>
Type of Data Processed & categories of data	<p>Personal Data</p> <p>Personal Data which is:</p> <ul style="list-style-type: none">• Directly Identifiable Data <p>will be processed for the purposes above.</p>

	<p>Data that is processed by this Product may include about an individual's:</p> <ul style="list-style-type: none"> • name • Address including postcode • date of birth or age • gender • biological sex • NHS number or hospital record number • telephone number • email address • health information, including information about your symptoms, diagnosis and, treatment • race or ethnicity <p>Staff Data</p> <ul style="list-style-type: none"> • Name • Email Address • Role / Profession • Planned Absence Information
<p>Legal grounds for processing personal data in FDP and sharing it (if applicable)</p>	<p>Processing personal data in FDP</p> <p>The processing of personal data by the Controllers for the purposes identified above is to provide you with individual care.</p> <p>This is permitted under the following legal grounds in UK GDPR:</p> <p>UK GDPR</p> <p>Public Task - <i>Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’.</i></p> <p>Health Care - <i>Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services...’</i></p> <p>Confidential Data</p> <p>The Personal Data processed for the purposes above is also Confidential Data.</p> <p>As the NHS Trust are processing your Confidential Data to provide you with individual care, they are relying on your implied consent.</p>
<p>Who is Processing your Personal</p>	<p>The Data Platform Contractor, Palantir Technologies UK, LTD is a processor for this Product.</p>

Data on behalf of the Controller	No Personal Data is being processed by the PET Contractor IQVIA LTD, who is not a Processor for this Product.
Who your data is shared with	<p>Staff Health care professionals who are providing direct care and support staff who need to administer your care journey</p> <p>Other organisations Personal data will not be shared with any other organisations Aggregate data will be shared via reports to the local Intergrated Care Board and NHSE to allow for planning and service improvement</p>
Your rights under UKGDP	<p>The following rights under UK GDPR apply to the processing of your Personal Data for the purposes above:</p> <ul style="list-style-type: none"> • Right to be informed • Right of access • Right to rectify • Right to object <p>Further information about these rights is available from the Information Commissioner's Office website: https://ico.org.uk/for-the-public/</p> <p>If you wish to exercise any of your rights please contact the Trust's Data Protection Officer by email: gwh.info.gov@nhs.net</p>
Other Opt Outs	<p>No.</p> <ul style="list-style-type: none"> • Type 1 Opt Outs do not apply because the datasets used to create the dashboard do not contain confidential patient information that has been collected by NHS England from GP Practices. • National Data Opt Outs do not apply because: <ul style="list-style-type: none"> ○ the collection and analysis of data by NHS England to create the dashboards has been carried out under a legal obligation (the Legal Direction) and therefore the National Data Opt Out does not apply. ○ the data which is shared with other organisations through the dashboards is not confidential patient information and therefore the National Data Opt Out does not apply.
Last updated Date	22 April 2024