

Annual Members' Meeting

25 September 2024

Liam Coleman
Chair



Welcome to our Annual Members' Meeting

Format and housekeeping

- This is a two hour meeting
- Please use the live chat in MS Teams for any questions but please do not include personal or confidential information
- We will endeavour to answer all questions tonight
- Please keep yourselves on mute during the call unless invited to speak



Our agenda for today



Great Western Hospitals
NHS Foundation Trust

Chair's Welcome – Liam Coleman, Chair

Financial Review 2023/24 – Simon Wade, Chief Financial Officer

Review of the year 2023/24 and look ahead to the future – Jon Westbrook, Acting Chief Executive

Changes to our governance arrangements – Liam Coleman, Chair

Report from the Lead Governor – Chris Callow, Lead Governor

Questions from members of the public – To receive and consider any questions submitted in advance or at the meeting, through the Chair

Financial Review 2023-24

Simon Wade

Chief Financial Officer



Plan	breakeven position
Out-turn	£0.023m* surplus
Variance from plan	£0.023m favourable
Payment of suppliers	93% within 30 days
Cash balance	£42.0m
CIP delivery	£14.4m

* Following technical adjustments for impairments and donated assets



Income / expenditure summary

2023/24

£511.1m
Total income

£479.8m

related to patient
care activity

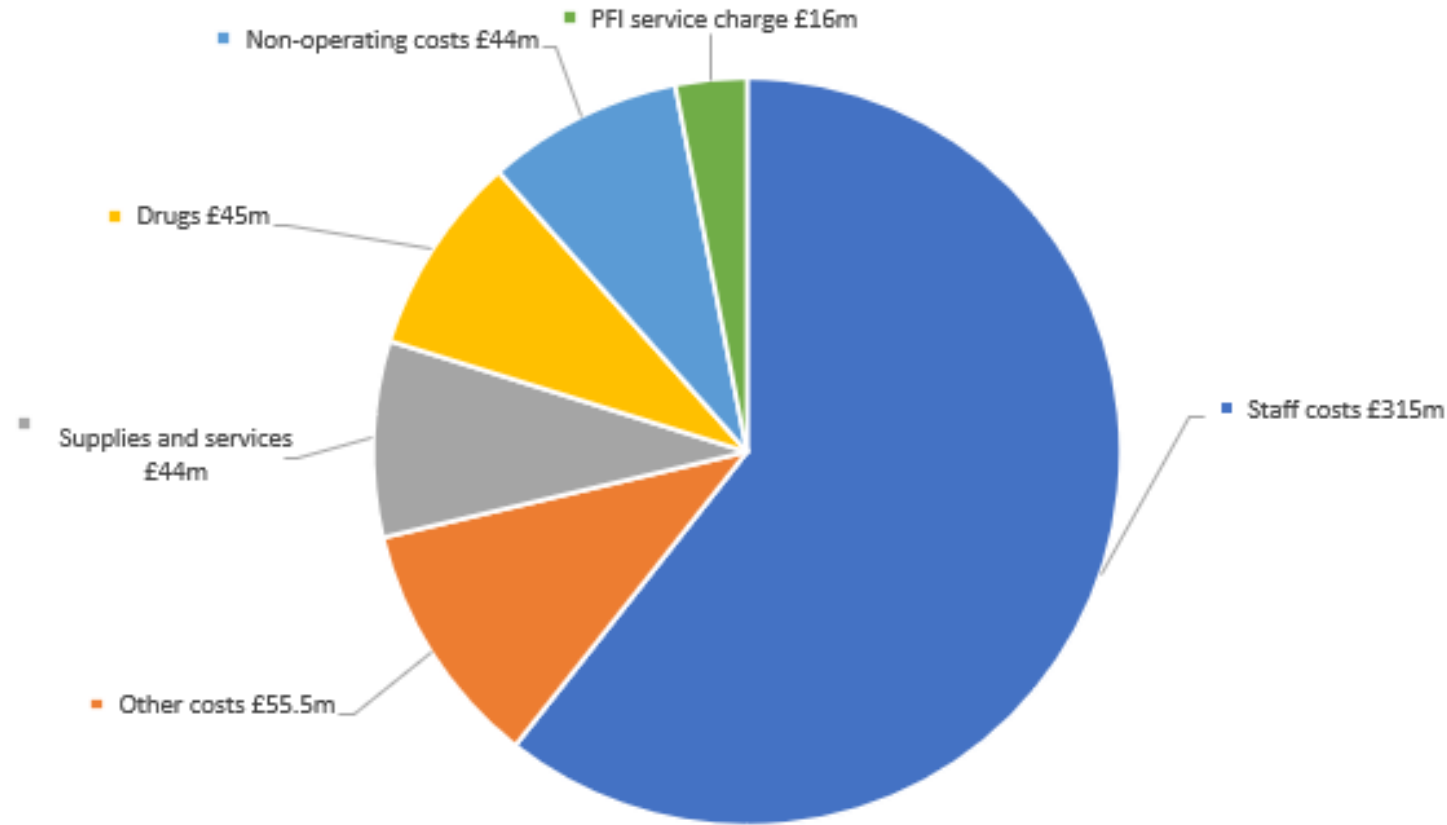
+

£31.3m

of operating income not related to patient care

How we spent our money in 2023/24

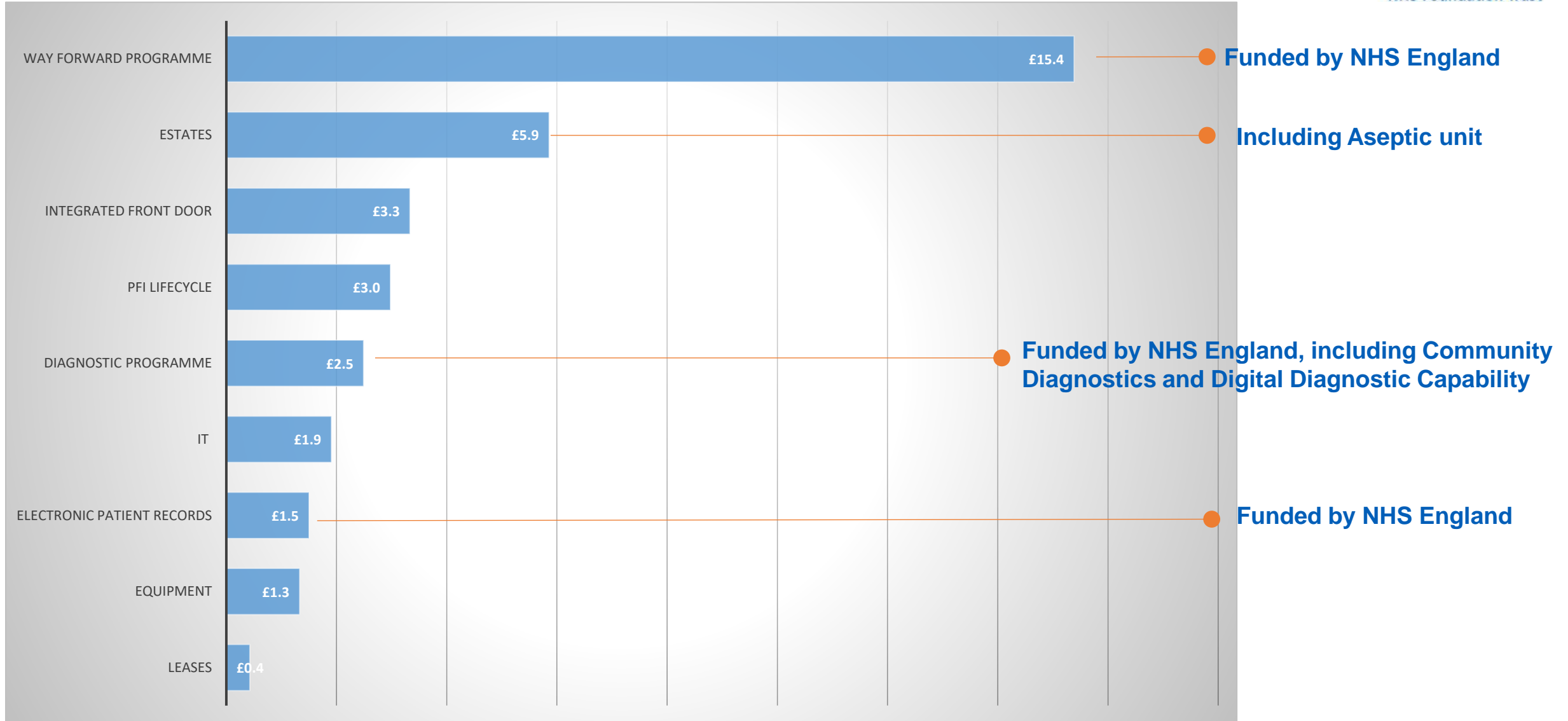
£510.9m expenditure



**We spent
£1.4m every
day to provide
services.**

Impairment and donated assets
technical adjustment -£9m

Our 2023/24 Capital Programme Spend



This year's income / expenditure summary

2024/25

£209.2m

Total income (as at Month 5)

£196.6m relates to patient care activities with a further £12.6m of other operating income

£214.0m

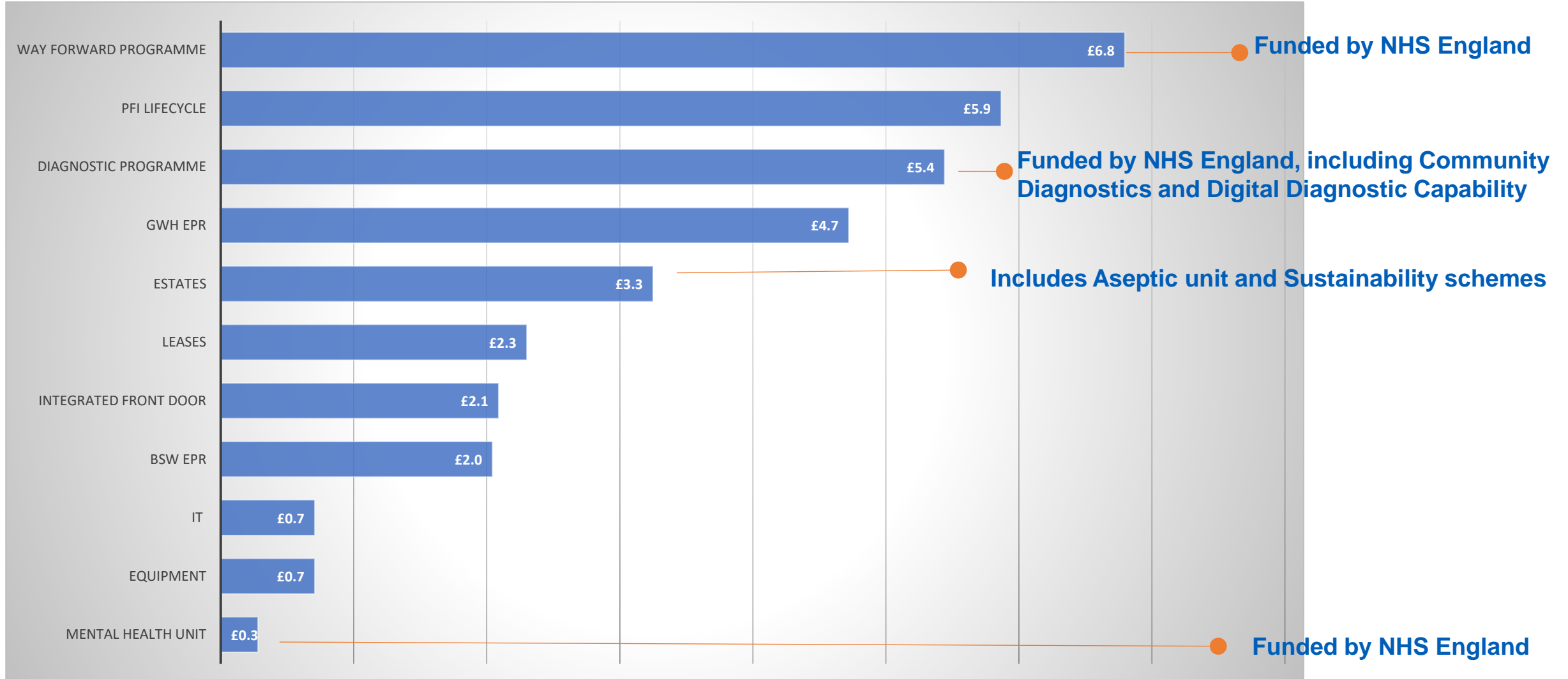
Total expenditure (as at Month 5) leads to an **overall position of £4.8m deficit**

£127.0m relates to pay, £79.3m relates to non-pay and £7.7m to non-operating costs.

Excludes technical adjustments for donated assets

Capital Programme 2024/25

2024/25 Plan £m



Look back at 2023-24 and a look ahead

Jon Westbrook
Acting Chief Executive



Who we are

We are the only integrated provider in the Bath and North East Somerset, Swindon, and Wiltshire Integrated Care System, running the Great Western Hospital, and also adult community services in Swindon.

127,814 emergency and urgent attendances in 2023/24 (compared to 127,814 the previous year and 90,000 pre-Covid)

15,849 operations carried out in Theatres in 2023/24

3,810 babies born in the last year

277,678 community contacts in 2023/24

426 Volunteers providing 3,886 hours of support per month

We have **5,632** staff (4,925 WTE) which equates to:

- 1,112** Admin and Clerical
- 494** Allied Health Professionals
- 705** Medical and dental
- 142** Non-clinical support
- 359** Scientific, therapeutic and technical
- 1,774** Registered nursing and midwifery
- 1,046** Unregistered nursing and midwifery

62% of our staff identify as White British. Of the 25% who identify as BME, there are multiple ethnic identities.

Our Trust Board

- Our Trust Board is made up of Non-Executive Directors, Associate Non-Executive Directors, and Executive Directors.
- NEDs have specialist advisory responsibilities including Freedom to Speak Up, safeguarding, equality, diversity and inclusion, inequalities, health and wellbeing, falls, research and development, and children and young people.
- At Executive level, this year Chief Executive Kevin McNamara left the Trust, as did Chief Digital Officer Naginder Dhanoa.
- We have put in place acting up arrangements for the Chief Executive, Deputy Chief Executive, and Chief Medical Officer roles.
- Jon Burwell is Acting Chief Digital Officer across our organisation and also Salisbury NHS Foundation Trust.
- We have made appointments to the roles of Chief Nurse and Chief Operating Officer which will take effect later in the year.

Non-Executive Directors and Associate Non-Executives



Liam Coleman,
Chair



Faried Chopdat,
Deputy Chair



Lizzie Abderrahim,
NED



Julian Duxfield,
NED



Claire Lehman,
Associate NED



Bernie Morley,
NED



Rommel Ravanan,
Associate NED



Claudia Paoloni,
NED



Will Smart, NED



Helen Spice, NED

Executive Directors



Dr Jon Westbrook,
Acting Chief
Executive



Simon Wade,
Chief Financial
Officer & Acting
Deputy Chief
Executive



Jon Burwell,
Acting Chief
Digital Officer



Lisa Cheek,
Chief Nurse



Jude Gray,
Chief People
Officer



Dr Steve Haig,
Acting Chief
Medical Officer



Felicity Taylor-
Drewe, Chief
Operating Officer



Claire Thompson,
Chief Partnerships
and Improvement
Officer

Our vision and strategy



We will deliver joined up services for local people at home, in the community and in hospital helping them to lead independent and healthier lives.



Outstanding care and a focus on quality improvement in all that we do



Improving quality of care by joining up acute and community services in Swindon and through partnerships with other providers



Staff & volunteers feeling valued and involved in helping improve quality of care



Using our funding wisely to give us a stronger foundation to support improvements in quality

- We have spent time this year speaking with many patients, staff, governors, members and other stakeholders to help shape our strategic direction ahead of publication later this year.
- We have worked hard with our partners to align the direction we are taking with the Integrated Care System strategy, NHS long term plan, and emerging national plans, with what we know is important for our communities.
- There will be a real focus in the new strategy on addressing health inequalities, co-production and working with our population as partners in care delivery.
- We will increasingly look to maximise the opportunity to deliver integrated care to our population.

Building a better culture

We are committed to building a better culture, and focused on these areas:

Openness

Inclusion

Wellbeing

Leadership



This will help us to develop a
Just and Learning Culture

As part of this work, in recent months we have carried out a review of how well we, as an organisation, enable a speaking up and listening culture. Learning from this review will be a key focus for us over the forthcoming months.



Some of our successes this year



Great Western Hospitals
NHS Foundation Trust

Building our new
Integrated Front Door

Surgeons carried out
the first procedure
using our new surgical
robot

National recognition
for work to use virtual
reality headsets to
provide training on
spotting sepsis

Coordination Centre
highly commended in
the national
Parliamentary Awards

WAY Beacons, won the
'Connecting People'
award at the South
West Personalised
Care Awards.

Held our first
Leadership
Conference and
launched our new
leadership behaviours

NHS CEO Amanda
Pritchard visited the
Trust to see our
Integrated Front Door,
Coordination Centre
and pharmacy.

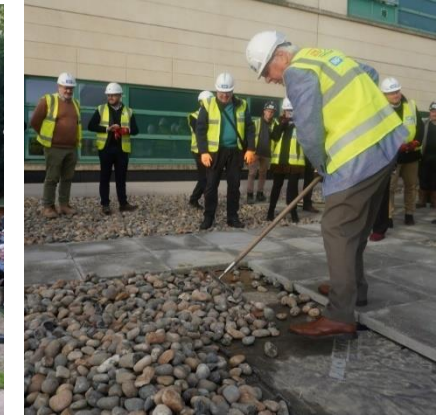
Awarded NHS
Pastoral Care Quality
Award for work in
provision of high-
quality pastoral care to
internationally-
educated nurses and
midwives

Awarded the Gold
Award in the Ministry
of Defence's Employer
Recognition Scheme

Won the Inclusive and
Safe Workplace Award
in NHS England's
Equality Diversity and
Inclusion Improvement
Awards

Secured funding to go
ahead with our shared
Electronic Patient
Record

Celebrated the
achievements of staff
at our Excellence
Awards and thanked
staff and their families
at our Great West Fest



Successes – Sustainability

- NHS England have identified us as the only exemplar site in the country for sustainable practices in infection, prevention and control. Our approach will be shared with all other Trusts for best practice sharing and learning opportunities.
- The Emergency Department was recently one of just two in the country to be awarded Silver ‘Green ED’ accreditation in recognition of their efforts to reduce the carbon footprint in urgent and emergency care. The team have removed nearly all plastic use, swapped printed information to digital QR codes, host a donation station for second-hand clothes for patients and introduced dry-powered inhalers.
- We were highly commended at the BBC Make a Difference Awards in the ‘Green’ category, for a multi-disciplinary effort in working towards our personal target of 80 per cent net zero carbon by 2036. This includes the introduction of an app for staff to log sustainable actions, the installation of solar and other renewable energy, introduction of Sustainability Champions across the organisation and improvements to the staff cycle hub.
- The organisation recently became one of just three Trusts in the south west to have been awarded funding that will enable us to continue work to reduce our carbon emissions, by powering the hospital site with low carbon technology. This is in addition to an Energy Centre that generates 100 per cent renewable energy and solar panels on the new Emergency Department roof.



Critical Care team have prevented 1.6 tonnes of emissions through their ‘Gloves Off’ campaign, which has also seen a 22 per cent reduction in unnecessary glove use.

130 reusable tourniquets have been purchased, with 87 per cent of patients rating the practice favourable. Historically, over 291,000 single-use tourniquets went to landfill.

New recycling bins in every area of the Trust has resulted in an additional 40 tonnes of recycling waste collected in the last financial year.

Moving to non-alcohol hand sanitiser means more sustainable disposal due to no flammability concerns and 3.7 out of five staff saying they wish to continue using the produce.



National and local priorities

NHS England priorities for 2024/25

NHSE priorities for 2024/25

1	Maintaining collective focus on the quality and safety of services – with specific reference to maternity and neonatal services
2	Improvement to ambulance response and accident and emergency waiting times
3	Reduction in 65+ week waits for elective care and improvement in core cancer and diagnostic standards
4	Improving access to community and primary care services, including dentistry
5	Improving access to mental health services for patients across all age groups
6	Improving staff experience, retention and attendance
7	Integrated care boards, trusts and primary care providers to work together to plan and deliver a balanced system financial position

Our priorities this year

Along with NHS England's operational recovery and financial recovery priorities, we need to focus on:

Integrated
Front
Door

Shared
Electronic
Patient
Record

Community

Collaboration

Care
Quality
Commission

Acting on what staff have told us

Lord Darzi report

- New Government-commissioned report on the state of the NHS led by Lord Ara Darzi, a former health minister and surgeon, was published earlier this month.
- The 'Independent Investigation of the National Health Service in England' focused on long waits in Emergency Departments, patient flow through hospitals, the UK's higher cancer mortality rates, and capital investment in to the NHS.
- It details the current performance of the NHS, and builds a picture of a system where long waits are the norm, quality of care is mixed, productivity is low, and too great a share of the budget is spent in the acute sector.
- Report also highlights how the health of the nation has deteriorated.
- Health Secretary Wes Streeting said three 'big shifts' were now needed: a move from hospital to community care; from analogue to digital; and from treating sickness to preventing it.
- The report is set to guide the Government's 10-year plan to reform the health service, expected to be published in the spring.



The care we're providing

The context we're operating in

- We have seen the total number of patients attending our Urgent Treatment Centre and Emergency Department continue to rise year-on-year.
- Last year we saw 128,314 people come through our **hospital front door** – an extra 460 patients every month compared to the previous year.
- Despite this our performance for the percentage of patients seen within **four hours** remains good when compared to others in the South West.
- Most recent figures (up to 11 September) show 80.6 per cent of patients were seen in this timeframe – the best in the South West.
- But we still know many patients are waiting too long.
- We have had a real focus on reducing **ambulance handover delays** this year and saw reductions in the number of hours lost due to handover delays in July and August.
- The number of patients who are in hospital with **No Criteria to Reside** – indicating they should either have been discharged home or to another care setting – is around 13.1 per cent, one of the lowest in the South West. This remains an ongoing challenge which we work closely with our partners in social care on.
- Number of patients in hospitals for **21 days** or more is 10.9% – second best in the South West.
- **Bed occupancy** remains a challenge at 95.5% – the fourth highest in the South West.

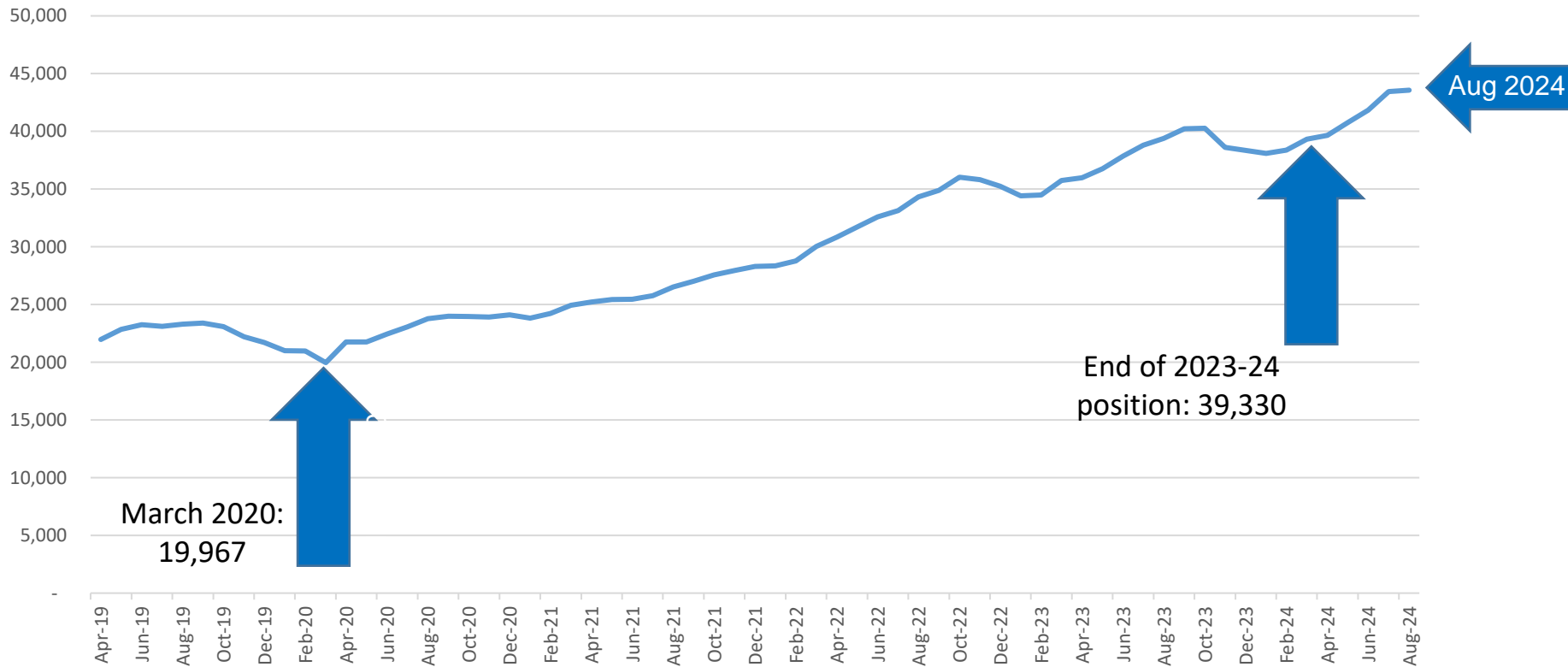
How we are performing

	2022/23	2023/24	Where are we so far this year?	National target
ED/UTC attendances	122,970	128,314	55,604	N/A
ED four-hour wait time, including UTC	74.6% (average)	73.78%	76.38%	95% of patients to be discharged or transferred elsewhere within four hours of arrival.
Waiting time for planned treatment	55.1% (Mar)	53.59% (Mar)	51.50% (Aug)	92% of patients to be seen within 18 weeks of referral.
Diagnostics (six-week standard)	56.1% (Mar)	66.4% (Mar)	70.7% (Jul)	99% of patients to receive a diagnostic test within 6 weeks of referral
Stroke Audit Score	B	C (Q4 23/24)	D (Q1 24/25)	N/A * Q1 position
Cancer 2 Week Wait	89.2% (Mar)	57.3% (Mar)	68.1% (Aug)	93%
52 week waits	2159 (Mar)	1,900 (Mar)	2,072 (Aug)	N/A Activity to deliver at 2019 levels
65 week waits	384 (Mar)	82 (Mar)	291 (Aug)	
78 week waits	2 (Mar)	4 (Mar)	12 (Aug)	

How our waiting list has grown

Elective recovery remains very challenging, with our total waiting list now more than double our pre-pandemic position. The current national standard is to have 0 patients waiting over 78 weeks and zero patients waiting over 65 weeks by the end of September 2024.

Waiting list 2019-24



Latest position

Total waiting list
End of Aug 2024 = 43,565

52 week waits
End of Aug 2024 = 2,072

65 week waits:
End of Aug 2024 = 291

78 week waits:
End of Aug 2024 = 12

- We have been managing the impact of industrial action on our services since December 2022.
- Many different staffing groups have taken action due to their unions being in dispute with the Government over pay.
- **Resident Doctors** (previously known as Junior Doctors) last week accepted a 22.3 per cent pay rise over two years by the Government.
- We are aware that a number of **GPs** are taking collective action after the British Medical Association rejected changes to the 2024/25 General Medical Service contract.
- Collective action means GPs taking action that, in this initial phase, may stop or reduce certain work. This means staff would still be working and practices would still be open to see patients.
- A small number of **Serco** staff, who provide some services such as housekeeping, portering and catering at Great Western Hospital took industrial action last week in a dispute with the Government over pay.
- Whilst we have good operational plans for managing industrial action as best we can, each wave of strikes has had a negative impact on the care we are able to provide our patients.

Care Quality Commission inspection

This year we have had two inspections by the Care Quality Commission. The Trust's overall rating remain Requires Improvement.

- Following an inspection of our **maternity** services in September 2023, the CQC changed its rating of our maternity services from Good to Requires Improvement.
 - Since the inspection we have made improvements in the areas identified by the CQC – including increasing mandatory training completion, and the introduction of one singular triage service in one physical on-site location where women are reviewed and assessed.
 - There were also a number of areas highlighted as positive steps forward in the delivery of care, including good morale, well controlled infection risks and a positive sense of teamwork. Our work in collaboration with a university to train staff in 'Black Maternity Matters' was highlighted as outstanding practice.
 - In a CQC survey conducted with women who had used our maternity services, the Trust scored third highest in the country for questions relating to antenatal check-ups and care on the ward after birth, and in the top five Trusts for questions relating to care at home after birth.
- In May we received an unannounced inspection by the CQC.
 - Inspectors visited wards and departments within the **Medicine** Division.
 - Team felt welcome with friendly open and proud staff.
 - Staff had confidence to make safe decisions in staffing and patient care. This was also reflected in good record-keeping, capacity assessments and end-of-life care.
 - Positive training opportunities and support from senior management.
 - Their key observation related to infection control practices. Infection control practices is a key area of focus for us.
 - The full report has not yet been published.

Listening to patients

Results of the 2023 Adult Inpatient Survey, run by the Care Quality Commission, published last month. We had a 42.4 per cent response rate, from over 16s who had spent at least one night in hospital in November 2023.

- Improvement in 20 questions throughout the survey, for areas including good staffing levels and attention from staff when needed, privacy and dignity and overall patient experience.
- Recognition of work underway to ensure patients have a more positive experience in hospital, such as through initiatives to make menus and food choices more accessible, investment in staffing and opportunities for patients to provide feedback.

- Seven of the questions showed a decline relating to the discharge process.
- Some patients said they were not always clear what their discharge plan was, didn't always get medication in a timely way, and weren't clear who to contact with any concerns once they had returned home.
- Two new questions relating to virtual wards and we scored lower than average in relation to patient information.

Next steps include:

- Improving the patients' experience of discharge by communicating clearly what they are waiting for and when they are likely to go home.
- Continuing to focus on ensuring patients have enough support to eat and drink by introducing additional drink rounds, protected meal times, more meal time companions and working with Serco to implement a ward host role.
- Looking at how we can be more responsive to patients and answer call bells more promptly.
- Ensuring patients receive the same standard of care at night as they do during the day time.

Listening to staff

We had our best ever response rate in the annual NHS staff survey, published in March.

69%

69 per cent of staff completed the survey – which equates to 3,925 staff. Median response rate = 45 per cent.

83

83 answers improved year on year and we scored above the national benchmark in 59 questions

2nd

Response rate is second best nationally, and best in the South West.

59.6%

59.6 per cent of staff would recommend Trust as a great place to work (a 6.3 per cent increase)

12.7%

12.7% of respondents experienced discrimination from colleagues – a 0.8 per cent improvement

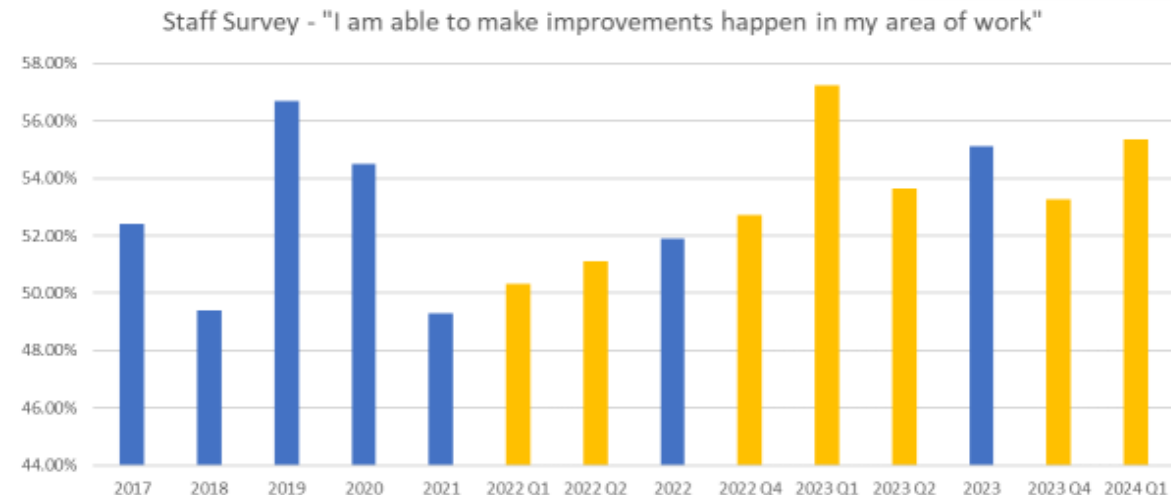
55.1%

55.1 per cent say they can make improvements in their area – up 3.2 per cent on last year

- The People Promise ‘We work flexibly’ is significantly better than sector scores, including its sub-scores of ‘support for work-life balance’ and ‘flexible working’.
- Compared with 2022 scores, the theme ‘Morale’ was significantly better.
- But more staff report experiencing discrimination from colleague/manager, and we’ve seen a decrease in themes around team working, such as whether you enjoy working with your colleagues.
- This year we have focussed in particular on working to ensure staff receive the respect they feel they deserve at work, and staff feeling they would recommend the organisation as a place to work.

Improving Together

- Our Improving Together way of working was a finalist in the Quality Improvement Initiative of the Year category of the **Health Service Journal Patient Safety Awards 2024**.
- We've also just marked the **two year anniversary** of the launch of the approach in our Trust. More than 800 staff trained in methodology so far.
- With this approach we have-
 - Reduced avoidable harm
 - Reduced falls
 - Reduced waiting times in ED
 - Improved numbers of staff able to make improvements
- Now we are focusing on
 - Reducing harm from falls
 - Achieving financial stability
 - Increasing those feeling respected at work
 - Reducing ambulance waits



Our Way Forward Programme

Way Forward Programme - Overview

- £29.6m of Government funding was secured to:
 - Acquire 5.5 hectares of expansion land
 - Develop urgent and emergency care, through a new Integrated Front Door (IFD)
- £7.2m from Brighter Futures charity and the Trust capital programme.
- Significant investment in Great Western Hospital site
- Other recent developments:
 - Urgent Treatment Centre (**£16m**)
 - Additional mobile diagnostic infrastructure (**£1m**)
 - New 'green' Energy Centre (100% renewable energy) (**£4m**)
 - Plus: The OUH Radiotherapy Centre @ Swindon



Before and after – Emergency Department

- Some of the improved features of the new ED include:
 - Improved majors cubicles
 - Health and wellbeing room
 - Dedicated space for mental health patients
 - Decontamination zone future proofing for potential future pandemics
 - Improved waiting area with dedicated wheelchair spaces
 - Redesigned care pathways with service integration and partnership working

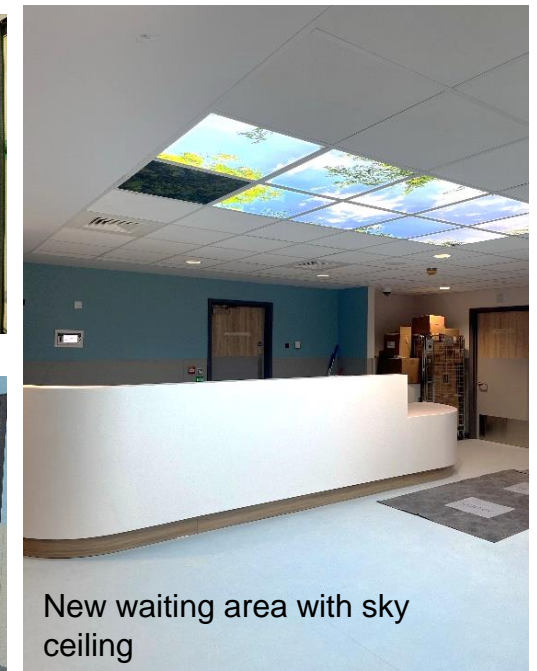
- Some of the improved features of the new Children’s Emergency Unit include:
 - Sensory room for children with additional needs
 - Baby and infant feeding room
 - Dedicated children’s resus cubicle and two high dependency bays



Existing ED



Majors bays



New waiting area with sky ceiling

The opening

- The Trust officially took ownership from IHP, on Monday 19 August.
- Following robust transition planning, the new Emergency Department opened a week ago.
- The transition ran smoothly with an incident control room established to ensure safety of patients – all partners, including the ambulance service, were involved in simulations and had tours of the new ED to ensure they were familiar with the new environment.
- The Integrated Care Alliance Coordination Centre continues working 24/7
 - Identify medically fit (NCTR) with health & social care
 - Put support services in place for recovery
 - Access NHS@Home (Virtual wards)
 - Optimise ambulance conveyances (eg care home referrals)



Integrated Front Door

- IFD Programme staged following Covid to achieve affordability to two phases.
- Phase 2 of the IFD is needed –requiring £24 million Government capital funding.
Joint Surgical Assessment Unit and Medical Assessment Unit
Supported Frailty unit
- Both phases would deliver a fully integrated ‘front door’, to provide for the future and changing population of Swindon and surrounding area.
- A business case has been submitted to Government for this funding.

Expansion land and commercial partners

- Working with commercial partner to facilitate developments on our expansion land:
 - Staff and student accommodation
 - Sterile Services unit
 - Acute rehabilitation unit
 - Private Patients facility (which will generate income invested back into the NHS)
- (Multi-storey parking, Retail options to release space and generate funding)

Changes to our governance arrangements

Group model: overview

- Our Trust Board agreed a proposal to form a group with Bath and Salisbury.
- Decision recognises the scale of the collective challenge we face, and the belief that working more closely together with associated development of our leadership and governance arrangements is the best way to enable us to deliver the best care for our patients and experience for our staff.
- This follows work earlier in the year in which stakeholders from each of the three Trusts and wider system partners joined a series of corporate services and clinical services workshops designed to identify collaborative opportunities.



Group model: agreed changes

Our Trust Board agreed to the following recommendations:

1. Appoint a **Joint Chief Executive** and **Joint Chair** for our Trusts. Each Trust will retain its own sovereign board, this is not a merger of the Trusts. Each Trust will also have a “**Managing Director**“ to support the joint CEO.
2. Chairs will develop a **Memorandum of Understanding** for how they support the Joint CEO during the transition to a single Chair.
3. **Joint Committee** in place from October to help oversee our work together.
4. Limited **areas of focus** will be identified for 2024-25.
5. Development of a **Group Operating Model** but emphasis on keeping decision making and planning local.
6. **Improving Together** approach will be used to create our Strategic Planning Framework and work to transform clinical and corporate services.
7. With system partners, deliver the **BSW Integrated Care Partnership Strategy**.
8. Invest in **Organisational Development** support.

Group model: what would the changes mean?

- Will enable the transformation of sustainable clinical services to be accelerated.
- A merger or change in legal structure is not part of the change.
- Would maintain three Trusts with their own Boards and Non-Executive Directors. Each of the Trusts would maintain their own identities reflecting the services they provide and the local population they serve.
- Decisions made at the lowest practical level, embedding local decision-making. Group level decisions made when beneficial to do so.
- **Long-term impact.** The anticipated impact over 3+ years will be related to the 10 clinical and corporate services areas set-out in the case for collaboration.
- **Short-term.** Change will be more limited. Staff and patients should not notice significant change in day-to-day operation and management of services, but teams will begin to come together to develop and deliver collaborative plans, creating excellent sustainable services for our population.
- Joint CEO, working with Executive Teams, will lead an evolutionary process, developing an operating model, identifying priority areas for transformation.
- After these initial steps, the Joint CEO and Executive Teams would support the Trusts to share best practice, reduce duplication, enhance resilience of our services while creating career structures and opportunities for many of our services that cannot currently benefit from working at scale.

Governors' Report

Chris Callow
Lead Governor

Membership update

Below is a summary of the membership information as of Wednesday 11 September 2024:

- ✓ Public Members – 4,973
- ✓ Staff Members – 6,961.
- ✓ Total Members – **11,934 (increase of 422 members from 2023).**

All members are representative of the local community...there's still more work to be done

Governor appointments in 2022/23

	Constituency/Partner Organisation	Name	Elected/ Appointed
Partner Organisations	Swindon Borough Council	Councillor Caryl Sydney-Smith replaced by Councillor Ray Ballman	Dec-23
	Wiltshire County Council	Councillor Jane Davies replace by Councillor Sam Pearce-Kearney	Jul-24
Public	Wiltshire Northern	Vacancy	Election Nov 24
	Wiltshire Northern	Pauline Cooke	Election Nov 24
	West Berks/Oxford	vacancy	Election Nov 24
	Gloucestershire	vacancy	Election Nov 24

Current vacancies

1 x West Berkshire/Oxfordshire/Gloucestershire/BANES

1 x Rest of England & Wales

Governor appointments in 2023/24

	Constituency/Partner Organisation	Name	Elected/ Appointed
Public	Wiltshire Central	Chris Callow (Lead	Elections Nov 24
	Wiltshire Central	vacancy	Elections Nov 24
Staff	Allied Health Professionals	Vacancy	Elections Nov 24
Associate Member for young people	Swindon College	Olu Onukun	Jun-24

Appointments 2023/24

Natalie Titcombe appointment
Deputy Governor
July 2023

Paul Lewis (NED) appointment
Senior Independent Director
July 2023 – 31 March 2024

Faried Chopdat (NED) re-appointment
second term
November 2023

Appointments 2023/24 continued

**Liam Coleman re-appointment
Chair for third term of office**

November 2023

**Helen Spice (NED) re-appointment
second term**

November 2023

**Claudia Paoloni (NED) appointment
Senior Independent Director**

February 2024

**Approval Associate member for
Young People Governor**

February 2024

Governor involvement

Membership stands in Atrium GWH

21 July 2023

23 August 2023

Attended opening of Children's Ward Bathroom

26 July 2023

Tiktok video – promoting membership

3 August 2023

Hospital radio – meet the governor

4 September 2023

Freshers Fair, New College

28 September 2023

Community Café, Meadowcroft – an opportunity for governors to meet members of the public

26 January 2024

External auditors appointment

6 February 2024

Governor involvement

NHS Provider Conference 2024

9 July 2024

Opening Integrated Front Door

17 July 2024

Digital Patient Communication Event

25 July 2024

Annual Non Executive Director Appraisals

16 September 2024

Hosting Health Talks

Research & Activity of GWH

24 May 2023

Well-Being

19 September 2023

Irregular Heart Beat

12 March 2024

Prostate Cancer

7 May 2024

Dementia

10 June 2024

Looking ahead

- Continue to work with the Board to challenge and support performance
- Work with the Board to move to joint leadership
- Continue to contribute towards the development of 2022-2025 membership strategy
- Ensure the Governor model is aligned guaranteeing we are positioned correctly to fulfil the role effectively
- Represent local people's views to inform decision making
- Continue to be involved in increasing membership
- Work with the Improving Together team to work at getting the patient voice woven into all the work we do and sharing a film with our members
- Future 2024 Health talks on ADHD and Breast Cancer

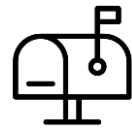
How to contact a governor



01793 605395



Gwh.foundation.trust@nhs.net



Great Western Hospitals NHS Foundation Trust
Marlborough Road
Swindon
SN3 6BB

- Thank you
- Any questions?